Lesson 9 Module 2 Homework – Transitional Care Management Services 99495-99496

Students should review the following CMS MLN on TCM services prior to completing this homework lesson.

https://www.cms.gov/outreach-and-education/medicare-learning-network-mln/mlnproducts/downloads/transitional-care-management-services-fact-sheet-icn908628.pdf

1. What three elements are required for TCM coding to be supported:

2. An auditor reviews documentation for a TCM service reported as 99496. Documentation includes immediate direct communication, a moderate level of medical decision making and a face to face visit that occurred five days after discharge. What CPT code did the auditor find the documentation to support?

3. Select all the elements that clinical staff can provided under direct supervision:
    a. Communicate with the patient
    b. Communicate with agencies and community service providers the patient uses
    c. Educate the patient, family, guardian, or caregiver to support self-management, independent living, and activities of daily living
    d. Assess and support treatment adherence, including medication management
    e. Identify available community and health resources
    f. Help the patient and family access needed care and services

4. Select all the elements that physicians or QHPs should provided:
    a. Review discharge information (for example, discharge summary or continuity-of-care documents)
    b. Review the patient's need for, or follow-up on, diagnostic tests and treatments
    c. Interact with other health care professionals who may assume or reassume care of the patient's system-specific problems
    d. Educate the patient, family, guardian, or caregiver
    e. Establish or re-establish referrals and arrange needed community resources
    f. Help schedule required community providers and services follow-up

5. A physician documents transitional care management services provided to a patient recently discharged from the inpatient hospital. Direct contact with the patient and family is well noted by both the clinician and their clinical staff The day after discharge and the clinician provides a face to face visit two weeks later. Code the service: